

# Customer information required for Telephone Terminal Equipment (“TTE”) approved for connection to the Public Switched Telephone Network (“PSTN”), pursuant to 47 CFR §68.218(b)(1)

## General requirements for all equipment

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

Based upon the information on the grant TMBDL01BTG784:

Certification jack Universal Service Order Code (“USOC”): RJ-11C

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and the requirements adopted by the ACTA. A compliant telephone cord and a modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of the RENs should not exceed five (5.0). To be certain of the number of the devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 01 is a REN of 0.1). For earlier products, the REN is separately shown on the label.

If this equipment THOMSON TG782, THOMSON TG784 causes harm to the telephone network, the telephone company will notify you in advance that the temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment THOMSON TG782, THOMSON TG784, for repair or warranty information, please contact TELMAR NETWORK TECHNOLOGY, INC., 1406 North Main street, Tarboro North Carolina 27886, Phone: (252) 823-3535. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

The THOMSON TG782, THOMSON TG784 is not intended to be repaired by the customer.

Connection to party lines service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for the information.

If your home has specially wired alarm equipment connected to the telephone line, ensure that the installation of this THOMSON TG782, THOMSON TG784 does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or qualified installer.

## Electrical Safety Advisory:

As Electrical surges, typically lightning transients, are very destructive to customer terminal equipment that is powered by AC power sources, the customer is advised to provide a surge arrestor on the AC mains supply.