

## Technical Tip DCI401 Software

When upgrading DCI401 software only use the latest software releases available on the Technicolor website.

In addition guide.xml deployments must have COM46 software version ST.03.33.41.

***Due to a recent hardware change attempting to load old software versions starting with 01\_1X\_XX will result in rendering the DCI401 inoperable with no recover available.***

Any old software versions should be deleted from your database.

There are two versions of DCI401MCS software available, depending on the feature set.

Currently DCI401MCSs are built and shipped with software v01\_22\_06. This software has been found to have stability issues when processing guide.xml files with large channel lineups. It is highly recommended that this software be upgraded to v01\_22\_10 in installations using Guide.XML IPG. (See DCI401MCS 01-22-10 release notes). This software will map channels with the xml file and ***will not recognize PSIP information.***

For installations that are requiring PSIP and Electronic Program Guide (EPG) software version v01\_21\_06 must be loaded on the DCI401.

Remember:

01\_21\_xx = PSIP and EPG

01\_22\_xx= Guide.xml and IPG

For more information on loading DCI402 Software refer to the DCI401MCS Integrators Manual on the technicolor website:

[http://www.technicolor.com/sites/default/files/medialib/document/product/technicolor\\_dci401mcs\\_integrators\\_manual-20160929.pdf](http://www.technicolor.com/sites/default/files/medialib/document/product/technicolor_dci401mcs_integrators_manual-20160929.pdf)